

To.
Executive Director/ (PG) &
Public Information Officer
Room No.471, 4th floor
RAILWAY BOARD
Ministry of Railway
Rail Bhawan,
New Delhi-110001

Date 23/ 01 / 2009.

RTI CELL

(1) Received on
(2) Case ID No. 2553 Dated 2/2
(3) Postal Order No.Rs.
(4) Mailed to 68 E 02282 to
1.
2.
3.
4.

Subject: Request for information under Right to Information act -2005.

Sir,

Please provide me the following information under right to Information act, 2005.

- 1) Please provide the time for booking tickets at the counter for the public and for the agent. Is there any specific timing provided to the railway authorized agents for booking of tickets either at booking counter or at IRCTC?
- 2) Please provide me the total approximate number of authorized railway agents in India.
- 3) How much amount does railway charges to agent for booking of one ticket? Does this amount vary with region or with time?
- 4) What shall one do if these authorized railway agents are demanding more than prescribed money?
- 5) What was the total amount of revenue railway generated as a commission or charge from authorized railway ticket booking agents in current financial year?. Please give the figure for the previous financial year also.
- 6) Is there any limit on timing of booking for agent and number of ticket one agent can book at a time?. If yes then please provide details.

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IRCTC

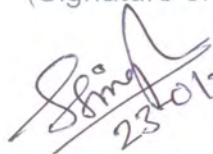
- 7) Is there any quota system for the authorized agents or people standing in the queue or people booking tickets at IRCTC?. If yes then please provide how does it happens (i.e. process) and percentage of allocation in brief and it's significance.
- 8) Does this quota system vary with region/railway boards or with season?.
- 9) Please provide the routine procedure for the booking clerk which they have to go through or have to follow right in the morning before opening the counter. Is it possible for them to book tickets before opening the counter?
- 10) What are RLWL and PQWL? Please mention the process of allocation of seats under these two systems.
- 11) Who monitors the allocation of seat to RAC and wait listed passengers? Does it happens manually or automatic? Is there any way of manipulation by any railway officials in it?
- 12) What is the maximum duration for which booking of tickets are allowed? Are there any train for which booking is allowed beyond this duration in advance?

I have paid the required amount Rs.10/- only towards application fee by Postal Order no. ~~68-E-22152~~ Dated-23 / 01 / 2009.

Further, I also undertake to pay any additional fees/charges (if applicable) as prescribed under the RTI Act and or relevant Rules.

Kindly please provide me the complete details in the order in which they are asked in English at the below mentioned address.

With Regards
Satish Singh
(Signature of the Applicant)


23-01-2009

26-D, C-edge, TCS wellspring
Godrej and Boyce complex
Gate no 4, LBS Marg
Vikhroli (W).
Mumbai – 400079
09820525348
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(If you do not directly deal with this application or a part thereof, kindly forward it to the right PIO u/s 6(3) of RTI Act with intimation to me. You are required to do so within 5 days of receipt of this application, as per sec 6(3) of the Act)