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To
Central Public Information Officer (CPIO),
Railway Board,
Room No.5, RTI Cell,
Rail Bhavan,
Rafi Marg,
New Delhi -110 001

From:
Manoj Talegaonkar,
21/A Vrindavan Society,
Panchavati,
Pune - 411008
Email :
manoj.talegaonkar@gmail.com

Subject: Information under "Right of Information Act 2005" regarding PASSENGER RESERVATION SYSTEM (PRS) of INDIAN RAILWAYS

Respected Sir,

Kindly provide me the necessary and required information, as asked in the Questions on next page, either through postage to my address or preferably through email to my email id:

1. Full Name of the Applicant: Mr. Manoj Talegaonkar
2. Address: 21/A Vrindavan Society, Panchavati, Pune - 411008
3. E-Mail : manoj.talegaonkar@gmail.com
4. Initial Understanding:

The following are location based quotas usually defined in a train:

- (1) General Quota (Starting station to Ending station) : GN [1 for a class in a train]
- (2) Pooled Quota (Starting station to Ending station) : PQ [0 or 1 for a class in a train]
- (3) Road Side Quota (Starting station to Enroute station) : RS [0, 1 or more for a class in a train]
- (4) Remote Location Quota (Enroute station to Ending station) : RL [0, 1 or more for a class in a train]

Other quotas through which berths are provided without presenting any proof or application at the time of booking:

- (5) Ladies Quota (Starting station to Ending station) : LD [0 or 1 for a class in a train]
- (6) Senior Citizen Quota (Starting station to Ending station) : SS [0 or 1 for a class in a train]
- (7) Tatkal Quota (Starting station to Ending station) : CK [0 or 1 for a class in a train]

The following are location based waiting lists observed in a train:

- (1) General quota waiting list : GNWL
- (2) Pooled quota waiting list : PQWL
- (3) Road side quota waiting list : RSWL (RQWL)
- (4) Remote location quota waiting list : RLWL
- (5) Remote location and general waiting list : RLGN (need confirmation on this)

Waiting List for other quotas

- (6) Tatkal waiting list : CKWL

No waiting list maintained for SS and LD quotas

5. Particulars of Information required:

Question 1 : When a passenger attempts to book ticket between any 2 stations on a train, for different combination of source and destination of booking, which of these quotas are used and in what sequence? Is this driven by a common rule for all trains or different rules for different trains? Please specify the valid combinations.

Question 2 : When all the berths eligible for a source-destination combination are full, which Waiting list is the passenger placed in? Is this driven by a common rule for all trains or different rules for different trains? Please specify the valid combinations.

Question 3 : What is RLGN Waiting List?

Question 4 : Do different RL quotas carry different Waiting List or common RLWL? Do different RS quotas carry different Waiting List or common RSWL? Do multiple quotas (RS, RL, GN) share a common Waiting list? Please specify the valid combinations.

Question 5: During booking, is the same berth from same quota allotted to 2 or more passengers along different segments of the quota or only to one passenger? Is the rule same for all quotas (GN, PQ, RS, RL, SS, LD, CK)?

Question 6 : When a passenger cancels a ticket during booking time, which Waiting List improves? What is the impact on different waiting lists when a passenger allotted a berth from PQ cancels his ticket? Is the rule same across all trains?

Question 7 : During charting, what is the rule/order followed for confirming RAC and WL passengers, across multiple waiting lists? How is the priority managed between General WL and Tatkal WL?

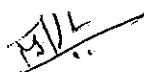
Question 8 : Are there any RS and RL quotas under Tatkal also?

Question 9 : How are different quotas and waiting lists denoted against passenger on reservation chart and waiting list put up railway stations? Example: "RQ" denotes RSWL, "GN /STNCODE" indicates berth defined from a remote location.

Question 10 : Where can a user find quotas defined for a train on a given train date for all classes? Is there any website or web service which gives this information?

Place : Pune

Date : 22-Jun-2012


(Manoj Talegaonkar)